

3 Year Warranty Promotion Terms and Conditions

Promotion & Promoter

1. The Promoter is **Canon CEE GmbH**, registered at Oberlaaer Strasse 233, 1100 Vienna, (hereinafter referred to as “Canon”).

2. For the selected Canon Products (“Promotional Products”) detailed below, this **3 Year Warranty** (“Promotional Warranty”) is a warranty extension:

Extension = An extension to the existing applicable Canon commercial warranty to make such warranty 3 years.

3. Except as explicitly amended herein (by extension), the existing Canon commercial warranty applicable to your product shall apply to the warranty services provided under this Promotional Warranty. In the event of any conflict between the terms of the services provided under this Promotional Warranty and those of the Canon Commercial Warranty, the terms of this Promotional Warranty shall prevail.

Promotional Period

4. Promotional Products must be purchased within the Promotional Territory (defined below) between **1st January 2021** and **31st December 2021**. The date of product purchase must be confirmed by a valid proof of purchase.

To register your product for Promotional Warranty please follow the claims procedure in accordance with the instructions below.

Promotional Territory

5. The Promotional Products must be purchased in and registered to an address within one of the following Promotional Territories: Romania, Bulgaria, Croatia, Slovenia, Malta, Cyprus, Greece, Serbia, North Macedonia, Kosovo, Albania, Montenegro, Bosnia.

Promotional Products

6. The selected Canon products eligible under this Promotional Warranty offer (the “Promotional Products”) are:

Product Group	Device/Printer	Promotional Warranty/Promotional Offer	Promotional Warranty Offer
Maxify	IB4150	Extension	Return To Base
	MB2150		Return To Base
	MB2750		Return To Base
	MB5150		Return To Base
	MB5450		Return To Base
i-SENSYS	LBP223dw	Extension	Return To Base
	LBP226dw		Return To Base
	LBP228x		Return To Base

LBP325x	Return To Base
LBP351x	Return To Base
LBP352x	Return To Base
LBP621Cw	Return To Base
LBP623Cdw	Return To Base
LBP663Cdw	Return To Base
LBP664Cx	Return To Base
LBP710Cx	Return To Base
LBP712Cx	Return To Base
MF443dw	Return To Base
MF445dw	Return To Base
MF446x	Return To Base
MF449x	Return To Base
MF542x	Return To Base
MF543x	Return To Base
MF641Cw	Return To Base
MF643Cdw	Return To Base
MF645Cx	Return To Base
MF742Cdw	Return To Base
MF744Cdw	Return To Base
MF746Cx	Return To Base

7. Promotional Products must be new and genuine Canon products and must have been supplied and distributed to retailers/resellers by Canon group companies located in the Promotional Territory listed below:

ROMANIA, BULGARIA, CROATIA, SLOVENIA, MALTA, CYPRUS, GREECE, SERBIA, NORTH MACEDONIA, KOSOVO, ALBANIA, MONTENEGRO, BOSNIA

Please, check with your reseller that this is the case to avoid disappointment

8. Promotional Products must be new and genuine Canon products. Purchases of second hand, refurbished or reconditioned products, or products which are counterfeit or infringe the intellectual property rights of the Canon group of companies in any way (including but not limited to parallel or “grey” products) will not qualify under this promotion.

9. The Canon Commercial Warranty covers only those defects that arise from normal use of the product, and does not cover any other problems, including those that arise as a result of:

- * Improper maintenance or modification;
- * Software, media, parts or supplies not provided or supported by Canon;
- * Operation outside of the product’s specifications;
- * Unauthorized modification or misuse.

Please check the terms of the applicable Canon Commercial Warranty for full terms on coverage and limitation on the provision of such Warranty.

10. This offer cannot be combined with any other offer.

11. Distributors, retailers and resellers are excluded from the promotion and are not eligible to claim on behalf of their customers.

12. All Claimants are deemed to have agreed to be bound by these Terms and Conditions.

How to register your product and claim your Promotional Warranty

13. All Claimants must be aged 18 or over. By making a claim under this promotion and registering your product, you agree to be bound by these Terms. If you are not 18 and/or do not wish to be bound by the terms of this Promotion, please do not submit your claim.

14. To claim your Promotional Warranty, correctly complete and submit an online claim form registering your product (including specifying valid product serial number(s)*) <https://www.avantech.com.mt/3-year-warranty/>

All claims will require you to upload a valid proof of purchase (e.g. a copy of the receipt or online order and payment confirmation). Please note that proof of dispatch will not be accepted as valid proof of purchase.

Canon will not process any claims which are received after the applicable claim period or closing date, or which are, at its sole discretion, incomplete or illegible. Canon will not be responsible for claims delayed or not successfully received.

** For help on where to find your serial number please click*

http://www.canon.co.uk/support/consumer_products/where_to_find_your_serial_number/.

15. On validation of the claim, Claimants will receive an email confirmation that their claim has been accepted and their promotional warranty has been registered. If you do not receive such email confirmation within 8 working days of submitting your claim, or do not have access to a computer, please contact our customer care on 00356 21488800 (Avantech Limited, Avantech Building, St Julian's Road, San Gwann, info@avantech.com.mt, www.avantech.com.mt). Please ensure you keep your email confirmation safe as it may be required as proof of your valid claim in the event you wish to obtain warranty services.

16. Canon reserves the right to invalidate any incomplete, incorrect or unsubstantiated claim.

Disclaimers

17. To the fullest extent permitted by law, Canon shall not be liable for any loss, damage or injury of any nature howsoever caused, sustained by any Claimant under this promotion. However, nothing in these rules shall have the effect of excluding or restricting Canon's liability for personal injury or death caused by the proven negligence of Canon's employees or agents.

18. Canon reserves the right to audit any claims to ensure compliance with these terms and conditions and to request additional information and supporting documents. Canon reserves the right to exclude

claims and/or Claimants if it suspects that the promotion is being abused in any way. Canon's decisions in relation to the promotion are final and no correspondence will be entered into.

19. The Promotional Products are subject to availability while stocks last. Canon will not be liable for the failure of retailers to fulfill orders of Promotional Products during the Promotional Period.

20. Canon reserves the right to void, amend, and/or change this promotion at any time without incurring any liability whatsoever but will always endeavor to minimize the effect to the Claimant in order to avoid undue disappointment.

Personal Data Protection

21. **Canon CEE GmbH, Canon Europa N.V.**, registered at Bovenkerkerweg 59, 1185 XB, Amstelveen, The Netherlands and **Canon Europe Limited** registered in United Kingdom under a registration number 4093977 having a place of business at 3 The Square, Stockley Park, Uxbridge UB11 1ET, United Kingdom are the Data Controllers for the purposes of applicable personal data protection laws and regulations in respect of personal data supplied by any Claimants in relation to this promotion. The control and processing of personal data, whether by Canon or any of its authorized third parties, is strictly in accordance with necessary data privacy laws and regulations. Personal Data will only be stored and processed by Canon or its authorized third parties for the purposes of administering this Promotion and the Promotional Warranty services unless otherwise agreed. If Claimants do not wish to have their contact information used for marketing purposes or to enable Canon to contact them in future regarding similar promotions, they should NOT check the relevant "opt-in" box when completing the claim form.

Data Controllers can use the Personal Data in order to communicate with Claimants and to manage their customer relationship, including, but not limited to, by sending to Claimants information about Canon products and services via direct messaging or other means of communication. This right is given to the Data Controllers only if Claimant gives his consent to receive corresponding messages in the online claim form.

How to claim Promotional Warranty Services

22. Once your claim is validated, if you need to obtain extended warranty services provided via this promotion, please contact your local Canon Supplier 00356 21488800 (Avantech Limited, Avantech Building, St Julian's Road, San Gwann, info@avantech.com.mt, www.avantech.com.mt) and be ready to:

- * Provide the full device/printer model name and serial number*;
- * Confirm the Operating system installed on your computer – if applicable-;
- * Confirm your contact details, address of the device/printer and your E-mail address;
- * Provide proof of product purchase & activated promotional warranty, as per the email confirmation sent to you following online warranty registration(s);
- * Provide a clear fault description and carry out any diagnostics as advised;
- * Comply with any reasonable instructions from your local service to allow you to receive the warranty service.

Law and Jurisdiction

23. Nothing contained herein shall restrict any rights you may have as a consumer.

24. To the extent permitted by law, this promotion, these terms and conditions and any disputes arising out of or in connection with them shall be governed by and construed in accordance with the laws of Austria and will be subject to the non-exclusive jurisdiction of the courts of Vienna.

If you are a consumer, you may be entitled to bring court proceedings in your own language and in your local courts. A local consumer advice organization will be able to advise you of your rights. These Terms and Conditions do not restrict any statutory rights.